



Spalding High School

Stonegate, Spalding, Lincolnshire, PE11 2PJ

Telephone 01775 722110

Email enquiries@spaldinghigh.lincs.sch.uk

Headmistress Mrs M Anderson B.Ed



Dear Parents and Carers,

SIMS Parent App

We have a convenient and exciting new way to share information with you regarding your child/ children called the SIMS Parent App. You can access the new App from a smartphone, tablet or PC.

From the SIMS Parent App you will have access to:

- School contact details, term and INSET dates
- Student timetable
- Achievement and behaviour information
- Attendance information

The information that you receive through the App will help you to stay up-to-date with your child's/ children's school life. If you have more than one child at Spalding High School, you will have access to information for all your children, from the same App.

To access this information it is important that we have an up-to-date email on our school database.

Getting started with the SIMS Parent App

1. We will send you a registration email from **noreply@sims.co.uk** containing a unique activation code. You will need this code to set up your SIMS Parent account.
2. Follow the link in the email to be directed to the **Sign In** page - **registration.sims.co.uk**
3. Enter your email and invite code on the landing page (see Fig 1.1)
4. **IMPORTANT:** When you register with SIMS ID you will be sent an email from SIMS ID to verify your account. If you do not this SIMS ID will not have permission to send you emails. As a result, they will be unable to send you password reset emails as and when required.

Fig 1.1 SIMS Landing Page

5. Once registration has been completed successfully, you will then be able to access your child(ren) at this school, either by signing in online at <https://www.sims-parent.co.uk> or by downloading the App from Google Play or the Apple App store – search for 'SIMS Parent'. Please note, the SIMS Parent App is not supported on Windows phones.

Your activation email is unique to you and should not be used by anyone else. Your activation email will expire after 90 days if it is not used; please send an email to enquiries@spaldinghigh.lincs.sch.uk if you require a replacement after this date.

Once you have activated the SIMS Parent App invitation it is taken that you have read and agreed the terms of the attached **Acceptable Use Policy** for the SIMS Parent App.

I have included some FAQs below; however, if you have any further questions regarding this new system please contact the School via enquiries@spaldinghigh.lincs.sch.uk.

Yours faithfully,

Mr B A Love
Assistant Headteacher

Frequently Asked Questions

Question	Action to Take
I can't download the Parent App...	SIMS Parent is accessible online at https://www.sims-parent.co.uk/ This does not require an App to be installed on a phone or tablet and can be accessed via any web browser.
I have not received an email invitation...	If you have not yet received a registration email, please check your SPAM or JUNK folder. Contact enquiries@spaldinghigh.lincs.ch.uk and leave your details so we may check that the email address we have for you is correct and then re-issue an invitation.
My activation code has expired...	Please contact enquiries@spaldinghigh.lincs.sch.uk and we will reinvite you.
I have forgotten my password...	Users that verified their account on registration can reset their password directly through the App. Users who did not verify their account will need to email enquiries@spaldinghigh.lincs.sch.uk .
I have followed the steps listed above and I am unable to gain access...	Contact the school and leave your details so we may investigate the problem. Please leave as much information as possible.